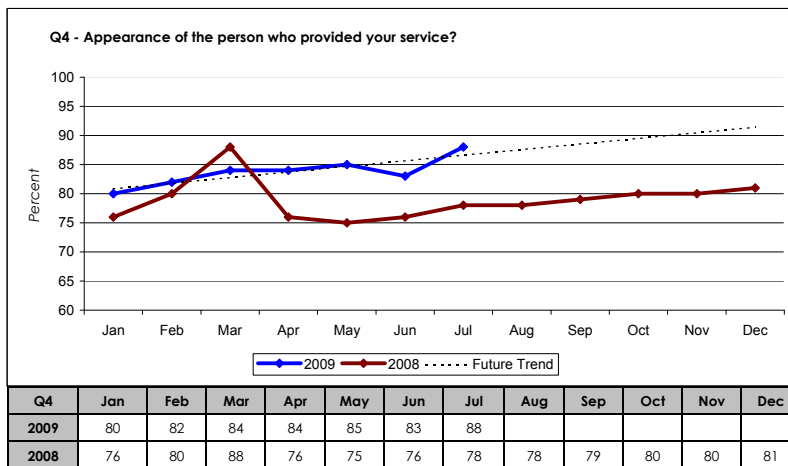
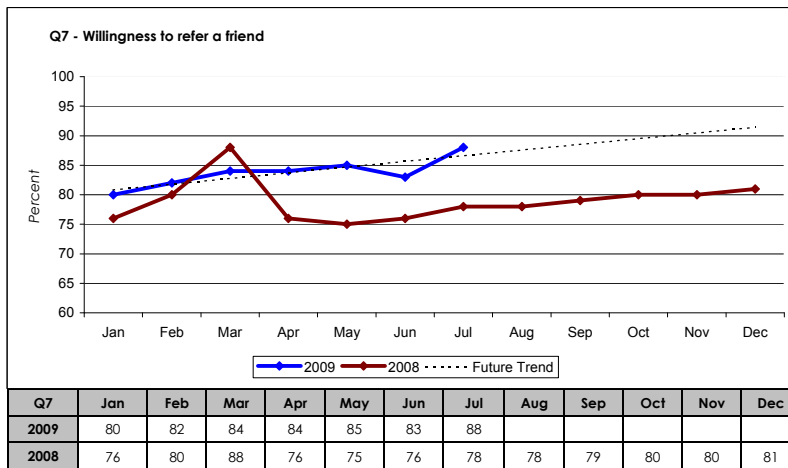
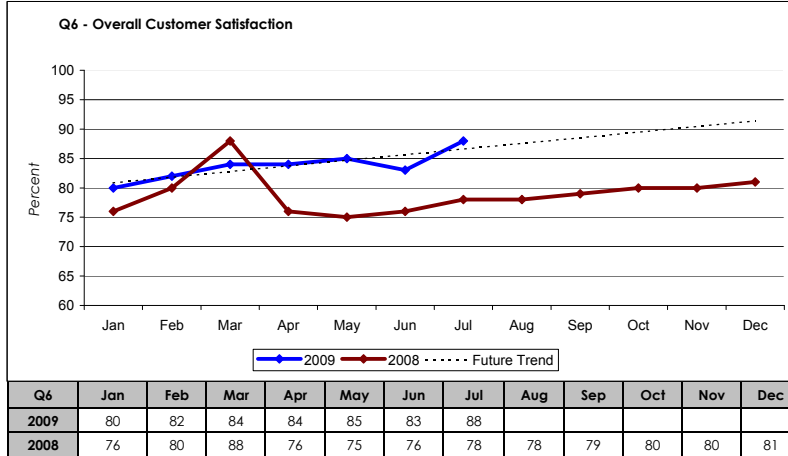
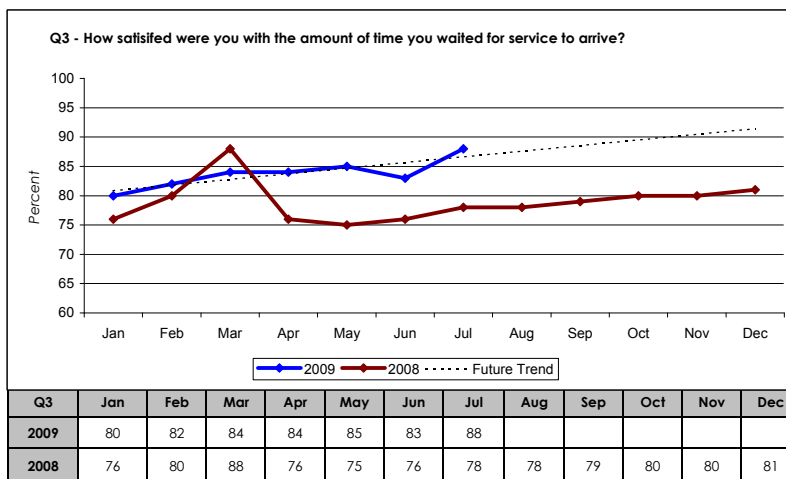
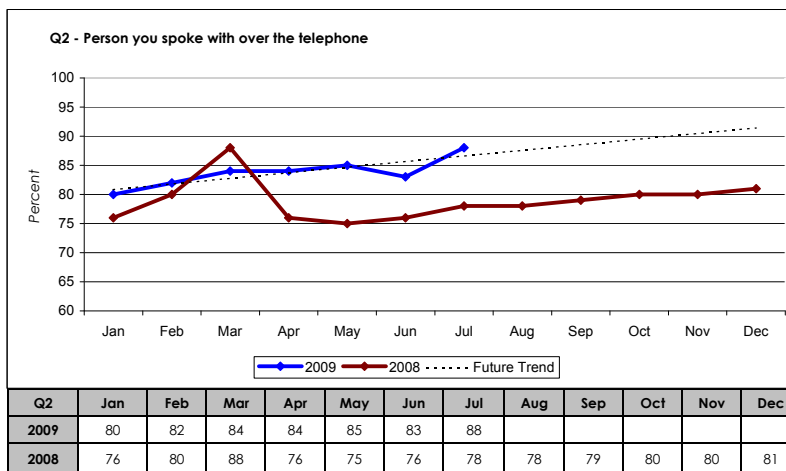
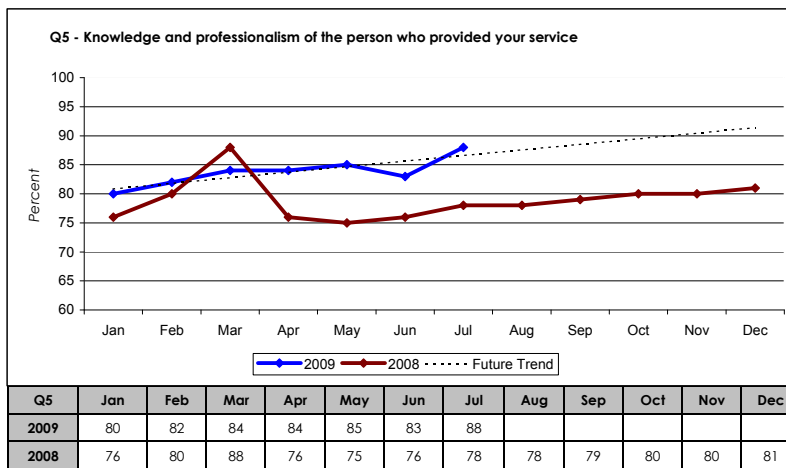


Company Number	12345
Company Name	Action Towing
Survey Period	July, 2009
Number of Responses	23

All scores below, except question 7, are calculated by dividing the number of 'very satisfied' and 'satisfied' responses by the total number of responses. The scores indicate the percentage of customers who are at least satisfied with your performance. Question 7's score is calculated by dividing the number of 'yes' responses by the total number of responses.





Customer Comments

- 1 The service we received from Randy was excellent. He really knew what he was doing.
- 2 Your driver Don was rude to my wife. We will not be using your service again
- 3 The person who answered the phone was friently and helpful. I'm very pleased with the service I received
- 4 The service we received from Randy was excellent. He really knew what he was doing.
- 5 Your driver Don was rude to my wife. We will not be using your service again
- 6 The person who answered the phone was friently and helpful. I'm very pleased with the service I received
- 7 The service we received from Randy was excellent. He really knew what he was doing.
- 8 Your driver Don was rude to my wife. We will not be using your service again
- 9 The person who answered the phone was friently and helpful. I'm very pleased with the service I received
- 10 The service we received from Randy was excellent. He really knew what he was doing.
- 11 Your driver Don was rude to my wife. We will not be using your service again
- 12 The person who answered the phone was friently and helpful. I'm very pleased with the service I received
- 13 The service we received from Randy was excellent. He really knew what he was doing.
- 14 Your driver Don was rude to my wife. We will not be using your service again
- 15 The person who answered the phone was friently and helpful. I'm very pleased with the service I received